Drexel University College of Medicine The Clinical Education and Assessment Center (CEAC) and the Medical Simulation Center at the Health Sciences Building Main Campus and the West Reading Campus

## How to Find and View your Video in SimulationIQ (SimIQ)

## Requirements

- Videos can be viewed on Windows, Mac OS, IOS (iPad and iPhone) and Android\_devices.
- You must be connected to the internet. We also recommend using headphones, earbuds or speakers.
- If you get a message when you begin that your browser is not supported, we recommend you continue on to try that browser as we have found that playback of video does work in most browsers, or try a different browser. Contact <u>TIME@drexel.edu</u> for technical support if you have a problem.

## Log In

All users (Drexel or non-Drexel) go to <u>https://sim.med.drexel.edu/SimIQ</u>
Use your Drexel UserID (eg: abc123) and your DrexelConnect password to login. Non-Drexel users who are instructed to access SimIQ should have received a username and password to use.

After you have successfully logged in you will see your SimIQ dashboard. Check the upper right corner to make sure you are seeing your name, UserID and possibly your photo.

- Look under "My Items" (outlined in RED below) to see any videos from the past 30 days which you have been given permission to view. If you do not see "My Items", click the orange gear icon on the right side of the screen and then under Preferences, select RESET to rest your dashboard to the default settings.
- Click on the video you wish to view. If you need to find a video older than 30 days ago, click the word VIDEO (see red arrow below). A menu will appear, click the "Search" tab and choose the criteria to search for your video.

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After finding the video you want to view, click or tap on it. The video should now appear and after buffering for a few seconds it will start to play. If it does not play, click the PLAY button.



**1.** Use the navigation controls to pause, play, scroll, adjust the volume or make the video full screen.

**2.** Use the camera buttons to view the encounter from a different camera angle.

**3.** The picture-in-picture window can be dragged to another location if desired. You can also click or tap on this window to change views.

*NOTE:* When switching cameras, be patient. The video will need to load to the correct point in time before it starts to play. The image may take a few seconds to fully load and will clear up after a few seconds.

If you have a problem finding your video or your video is not appearing, please contact your course or program coordinator.

For any technical problems contact Technology in Medical Education. Open a new ticket by sending an email with the specific description of your problem, screen shots, your name and the course or program for the video you are accessing to <u>time@drexel.edu</u>. You will be contacted shortly.